Intuitships Privacy Policy



Intuitships – Privacy Policy

Version: 3.0

Issued By: Union Marine Management Services Pte. Ltd.

Last Updated: 1st Jan-2026

Intuitships Privacy Policy – A Summary

This Privacy Policy describes how personal data is collected, used, stored, disclosed, and protected when using:

- **Intuitships-UMMS** (Web-based ERP application)
- **Intuit U** (Android and iOS mobile applications)

These applications are collectively referred to as the **"Service."**

The Service is an enterprise-only **Maritime ERP and Asset Management System** developed by **Vollzo Consulting, USA**, for **Union Marine Management Services (UMMS), Singapore**. It is strictly intended for internal business use by authorized employees of UMMS and its affiliated entities.

We are committed to protecting your privacy and processing personal data in accordance with:

- EU General Data Protection Regulation (GDPR) (EU) 2016/679
- Applicable data protection laws
- Google Play User Data Policy
- Apple App Store Privacy Guidelines
- Maritime industry cybersecurity standards

1. Scope of the Privacy Policy

This Privacy Policy applies **only** to:

- Intuitships-UMMS web application (https://intuitships-umms.com)
- Intuit U mobile application (Android and iOS)

It **does not apply** to public websites, marketing platforms, or consumer applications.

The Service is **not publicly accessible**. There is **no open sign-up** functionality.

2. Information/Data We Collect

We collect and process only the data necessary to operate an enterprise maritime ERP system.

2.1 Personal Data

May include:

- Full name
- Employee ID (used as username)
- Date of Birth (where required for seafarer compliance)
- Work email address
- Job title and department
- Company affiliation
- Work-related contact details
- Login credentials

Note: Providing sensitive personal details such as personal phone number or date of birth is **not mandatory unless required by maritime regulations or operational needs**

2.2 Maritime Operational Data

May include:

- Vessel and fleet information
- Voyage logs
- Crew records
- Seaman book details
- Passport, visa, and certification validity (dates only)
- Port and compliance documentation

This data is collected **strictly for business, regulatory, and safety compliance purposes**.

2.3 Technical & Usage Data

Collected automatically:

- IP address
- Device identifiers
- Operating system and browser type
- App version
- Login timestamps and activity logs

This data is used for **security auditing, access control, and anomaly detection**.

3. How We Use Data (Purpose and Legal Basis for Processing)

Personal data is processed only when a valid legal basis exists under GDPR, including:

- **Performance of a contract** (employment and operational requirements)
- **Legal obligations** (maritime labor and safety regulations)
- **Legitimate interests** (system security, audit trails, compliance monitoring)
- **Explicit consent** (where applicable)

The Service:

- Is **not used for advertising or marketing**
- Does **not sell or monetize personal data**
- Does **not track users for behavioral advertising**

4. User Accounts & Access Control

- Only **approved employees** of UMMS can access the Service
- Users are created **only by authorized UMMS administrators via the web application**
- **No self-registration or sign-up is available**, including on mobile apps
- Employee ID is used as the login username

When employment ends:

- The user account is **deactivated immediately**

- All associated personal data is **permanently deleted (hard delete)** after the retention period

5. Data Retention & Deletion

- Active employee data is retained only during employment
- Upon termination:
  - Data is purged within **30 days**
  - No residual personal data is retained beyond legal or regulatory requirements

Users **cannot delete their own accounts**, as accounts are managed by UMMS HR policies.

6. Data Sharing and Transfers

Personal data may be shared only with:

- Authorized UMMS personnel
- Regulatory authorities (when legally required)
- Infrastructure and service providers supporting system operations

All third parties:

- Are bound by **Data Processing Agreements (DPAs)**
- Comply with **GDPR**, **EEA standards**, and **Standard Contractual Clauses (SCCs)**
- Operate under **NDA and confidentiality agreements**

No data is shared for advertising or analytics unrelated to system operations.

7. Data Security

We implement industry-standard security measures, including:

- Encryption at rest and in transit
- Role-based access control
- Secure authentication mechanisms
- Audit logging and monitoring

- ISO 27001-aligned security practices
- Maritime IMO cybersecurity guidelines

8. User Rights (GDPR and App Store Compliance)

Users have the right to:

- Access their personal data
- Rectify inaccurate data
- Request data erasure (subject to legal obligations)
- Restrict or object to processing
- Request data portability
- Withdraw consent where applicable

Requests may be submitted to: intuitships@unimarships.com

Operational emails and system notifications (e.g., compliance alerts, approvals) are considered **essential service communications**.

9. Cookies and Tracking Technologies

- The Service **does not store cookies** on user devices
- No third-party tracking, advertising SDKs, or profiling tools are used

Log Information

System logs may include:

- IP address
- Location (derived from IP)
- Login time and session duration

Logs are maintained **only for security, auditing, and compliance purposes** and are accessible to authorized UMMS management.

10. Children's Privacy

The Service is **not intended for individuals under 16 years of age**. We do not knowingly collect personal data from minors.

11. Changes to this Privacy Policy

We may update this Privacy Policy periodically.
If changes are significant:

- The updated policy will be published
- Users will be notified via system notification or email where required

We will **never reduce user rights without lawful justification or consent**.

12. Compliance Notes

This Privacy Policy complies with:

- GDPR (Articles 5–30)
- Google Play User Data Policy
- Apple App Store App Privacy Guidelines
- ISO 27001
- IMO Maritime Cyber Risk Management guidelines

13. Data Controller and Contact

Application Developer and Data Processor: Vollzo Consulting, LLC:
Address: 12222 Merit Drive, Suite #130, Dallas, TX 75251 USA
Email: admin@vollzo.com | system_monitoring@vollzo.com | umms-support@vollzo.com

For privacy or data protection inquiries, contact the **Data Protection Officer (DPO)** at the above email addresses.